



Press Release

FREE Technology Tools for Seniors booklet - Making Community Connections

Tri-County Literacy Council is offering a free instruction booklet written specifically for seniors. This guide shows how to perform everyday tasks which are now being done electronically. The goal is to remove seniors' fear of using technology by making them aware and showing them how to use the kinds of electronic terminals and handheld devices they may come across as they run errands or access services around town, thus empowering them to be more independent. This easy-to-use booklet is written in clear language, with large print and many images. It can be turned over on its spine, to make it smaller and easier to hold, should seniors wish to keep it in a purse or carrier. Topics include instructions for using:

- the parking lot terminals and pay stations at the hospital
- the Check-In Kiosk at the Walk-in Clinic (McConnell)
- an In-restaurant Kiosk
- a Picture Kiosk
- a debit card at a retail store
- a credit card at a restaurant
- an Automated Teller Machine (ATM)

Research and production of this guide were funded in part by the Government of Canada's New Horizons for Seniors Program. "The Government of Canada is proud to support organizations like the Tri-County Literacy Council through the New Horizons for Seniors Program," said the Honourable Jean-Yves Duclos, Minister of Families, Children and Social Development. "The handy guide produced as a result of the Council's Technology Tools - Making Community Connections project will enhance seniors' knowledge and practical use of commonplace electronic apparatuses encountered during one's daily routine."

In addition to the free booklet, seniors also have the option of calling Tri-County Literacy Council and requesting to be shown how to perform these tasks with the help of a senior volunteer, in a small group setting onsite. Free copies of the booklet are available while quantities last. To obtain a copy, seniors may call Tri-County Literacy Council at 613-932-7161.